



# Annual Report 2016/17

Proud of our past  
Prepared for the future





# Our Vision

To be the provider of choice for client directed services to people who are blind or vision impaired.



## Our Mission

To deliver sustainable quality services that meet the needs of clients.

## Our Values

### Clients:

Are respected and valued members of the community.

Have the same rights as all Australians.

Through our services are enabled to improve the quality of their lives.

### Staff and Volunteers:

Are critical to the success of the RSB and their contributions are recognised and acknowledged.

Are encouraged to develop their knowledge and skills for the benefit of our clients.

Work in an appropriately resourced and safe working environment.

### Partners:

The RSB values collaboration to improve outcomes for clients.

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## 2016-2017 Snapshot



**213,430**

Hours of service and support delivered to our clients.



**8,797**

Hours of service provided by the Low Vision Centre to **1,461** clients.



**133**

Continuous years of service to the blind and vision impaired community.



**5-star**

Government rating achieved by Employment Services.



**87**

RSB Guide and Assistance Dog working teams.



**93%**

Client satisfaction with RSB assistance in preparing their NDIS plan.



**4,385,596**

Fundraising dollars generated.



**127,060**

Hours of services provided by RSB volunteers.



**35,798**

Followers on Facebook.



**5,178**

Hours of service provided by the Adaptive Technology Centre to **824** clients.



The RSB All Staff Day.



Guide Dog Graduation Day.



Puppy wrangling for an Advertiser photoshoot.



Visit from RSB Patron, His Excellency the Honourable Hieu Van Le, AC, Governor of South Australia.



The RSB at the City to Bay Fun Run.

# President and Acting Executive Director's Report

The last year has seen unprecedented challenges to organisations working within the disability and aged care sectors. Consumer choice, individualised funding and roll out of the NDIS has presented us with both challenges and opportunities.

In recognition that the RSB needed to do things differently and transform itself in a highly competitive environment, we reviewed every aspect of our operations, allowing us to design strategies that will ensure we remain the provider of choice for South Australia's blind and vision impaired community.

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**A key outcome of the review was a revised organisational structure aimed at streamlining operations, reporting and build new internal capabilities.**

The new structure comprises five Executive Managers responsible for the portfolios of Client Services, Finance, Business Services, People & Transformation and Marketing & Fundraising; all reporting to the Executive Director.

To supplement these changes, new appointments were made in key positions determined as crucial to our transformation journey.

Drawing upon expertise from across the RSB, a specialist team was created to gain a thorough understanding of the current state of RSB operations and develop an operating model for future sustainability and growth. Named 'Project XLR8', the team has been collaborating with internal and external stakeholders to identify, integrate and facilitate new and innovative ways of operating.

Investment has also been made into determining upgrades to our internal systems, ensuring we remain a streamlined and agile organisation, positioned to respond quickly and have impact in a fast changing external environment.

During the year, the RSB entered into arrangements with Vision Australia to provide ongoing services to our clients in the Hunter Valley, NSW and Canberra ACT. These services relied heavily on financial support from our South Australian operations, which unfortunately was not sustainable.

We wish to gratefully acknowledge the work of all our interstate staff and thank them for their commitment and hard work.

We would also like to extend our thanks to Glenn Rappensberg. During his tenure as Executive Director, Glenn made a significant contribution to the RSB and left us with a strategic framework going forward.



Acting Executive Director  
Robert Depold with  
President, Barry Clarke.

The RSB cannot fulfil its Mission alone and appreciates the assistance of our dedicated group of volunteers, along with the generous financial support of our donors, bequestors, state and federal governments, and other benefactors. We thank them all for their continued support.

The outstanding effort of all of our staff throughout the year deserves special recognition. During a period of unprecedented challenges, they have identified, embraced and implemented many changes to our operations, while continuing to provide the highest standards of service and support to our clients.

Finally, we want to express our appreciation to the Board of Directors for their dedicated support, due diligence and governance of the RSB.



During 2016/17 the emphasis was very much placed on understanding what changes we needed to implement.

Our challenge now, is to implement our strategies and ensure the RSB continues the transition into a sustainable organisation that will continue to support the needs of growing numbers of blind and vision impaired South Australians.

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**Barry Clarke – President**  
**Robert Depold – Acting**  
**Executive Director**

# Community Services



**5,737**

Hours of services provided by Orientation and Mobility Instructors.



**8,517**

Hours of independent living training provided.



**12,941**

Hours of health and wellness services provided to **383** clients.



**3,182**

Hours of counselling services delivered to **325** clients.



**1,043**

Hours of assistance provided by Child & Youth Services.



**127,060**

Hours of services provided by RSB volunteers.

RSB Community Services provide a range of specialist services to support people who are blind or vision impaired, assisting them to remain at home and supporting their independence to participate fully and meaningfully in the communities in which they live.

## Services available through RSB Community Services include:

- NDIS pre-planning
- Support coordination of NDIS plans
- Independent living support
- Health and wellness
- Recreation and leisure services
- Occupational therapy assessment and therapy
- Mobility and orientation support
- Counselling – practical support with grief, anxiety, depression and emotional needs
- Child and youth support, assessment and therapy for children and their families
- Adaptive technology equipment and training
- Low vision products
- Low Vision Centre
- Vision loss education and training
- Volunteers



# Preparing for a changing landscape

The 2016/17 financial year provided an exciting opportunity for the RSB's wide range of community services to re-focus as we move towards future opportunities.

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With the roll-out of NDIS and My Aged Care, the RSB's key objective is to assist people with vision loss to choose the support they need, to live the life they want to live.

Community Services is committed to applying our expertise and innovation to achieving collaborative people focused outcomes.

Central to this was the formation of a dedicated team, drawn from expertise across all areas of the RSB. Named 'Project XLR8', the team has been charged with leading the RSB towards success in response to the NDIS and My Aged Care reforms. Collaborating with internal and external stakeholders to identify, integrate and facilitate new and enhanced ways of operating, the priorities of Project XLR8 are to gain a comprehensive understanding of our customers and the current state of RSB operations; while identifying opportunities in the market and supporting internal cultural change.

Much effort has also been made in building partnerships with complementary, like-minded organisations, ensuring mutually beneficial outcomes under the new funding models.

Of course, alongside this preparation for the future, it has been imperative that our commitment to the blind and vision impaired community in the present, continues to grow.

In terms of number of clients and hours provided, our service delivery throughout 2016/17 remained at – and in many cases exceeded – numbers for previous years. Our commitment to regional South Australians was also re-confirmed with the opening of a new shop-front in Mt Gambier's premier business/retail precinct.



# Adaptive Technology Centre (ATC) and Low Vision Centre (LVC)

The RSB Adaptive Technology Centre at Knapman House has the largest display of adaptive technology in Australia and is staffed by a team committed to providing people who are blind or vision impaired with the skills, tools and confidence they need to make the most of technology, at home, work or in education.

During 2016/17, we remained at the forefront of technology with the installation of iBeacons at our Pirie Street office. The iBeacon constantly transmits an identification number to the iOS Blind Square app on a person's Apple device via Bluetooth. This information could be as simple as the location of a restroom, or as complex as departure times for public transport, making it

of great assistance to anyone who is blind or vision impaired. iBeacons will be rolled out to other RSB locations and other trial sites throughout the next year.

Our Techfest event was held at the RSB Smithfield office for the first time, in May 2017. Suppliers from Australia and overseas showcased their latest products to 115 clients,

providing them with an ideal opportunity to test drive all the latest technology at one location.



**5,178**

Hours of service provided by the Adaptive Technology Centre to **824** clients.

The RSB Low Vision Centre assists people with significant vision loss to optimise the use of their remaining vision.

Utilising counsellors, optometrists and ophthalmologists to provide a specialist vision assessment, the LVC helps determine the most appropriate low-vision aids that will assist people to maintain their independence.

During a clinic session, an RSB counsellor talks with a client to determine how they are coping with their vision loss.

An optometrist then assesses their vision and prescribes suitable magnification aids.

Finally, clients are given an opportunity to talk with an ophthalmologist to answer any questions they may have about their eye condition.



**8,797**

Hours of service provided by the Low Vision Centre to **1,461** clients.



# Guide and Assistance Dog Services



## 87

**73** RSB Guide Dog and **14** Assistance Dog working teams.



## 69

**38** pups, **18** dogs in training, plus **13** breeding dogs as at 30 June, 2017.



## 236

Volunteer puppy educators, bed and breakfast boarders, emergency boarders, breeding stock carers and administration volunteers.

### Maintaining or improving an individuals' lifestyle is paramount for the RSB Guide & Assistance Dog Service.

Independence has been gained and enhanced through hard work by our clients and motivation by our dedicated staff. Whether learning the skill of guide dog mobility or working an RSB assistance dog, the high standards achieved have been outstanding.

During the year our numbers reached a record 79 guide dogs, 15 assistance dogs and one therapy dog.

Many of our guide dogs reached retirement age and are now having a laid-back lifestyle with their vision impaired owner and

enjoying the company of the new RSB guide dog in the family.

Our world class breeding program has expanded overseas this past year, with two RSB dogs becoming part of Guide Dogs UK breeding pool. In 2016/17 RSB welcomed four litters for a total of 29 pups.

Our successful Operation K9 assistance dogs provide a high standard of aid to veterans with post traumatic stress disorder. The unit attains its public access qualification at the completion of their training program. The RSB assistance dog can be taught specific tasks based

on the needs of the veteran. These can include alerting to, or interrupting, physical stress cues, picking up and retrieving objects, turning on switches and opening or shutting cupboard doors.

Puppy Education at the RSB Guide & Assistance Dog Service would not exist without the vital ongoing support of our 236 RSB Volunteer Puppy Educators, Bed and Breakfast Boarders, Emergency Boarders, Breeding Stock Carers and Administration Volunteers. We sincerely thank them for their outstanding efforts, wonderful support and amazing dedication.



# Industrial Services

RSB Industrial Services achieved great outcomes during the 2016/17 financial year for both sales revenue growth and development of our people. This was achieved while also improving the trusted brand imaging of RSB Industrial Services.



RSB Industrial Services Manager, Mark Burleigh, with long-term supported employees, Debra Hoare (40 years) and Geraldine Barrington (20 years).



**\$2.35M**

Turnover for 2016/17.



**\$80K**

Sales increase for Coiltek Metal Detector Base Sets for local & export markets.



**9,000**

Redarc Tow Pro inserts per-month.



**18%**

Sales revenue growth @  
**\$1,519,468.**

Focus has been on measuring and improving efficiencies throughout all of the Industrial Divisions; Thermoforming, Packaging & Assembly and Food Services.

This has been achieved by introducing lean principles; reducing work in progress, improving material flow and processing, and multi-skilling our workforce to best utilise the developing skills of our employees.

The increased capacity this creates has allowed us to process more work, growing sales while achieving delivery in full on time and ensuring we are a reliable and professional option for our customers.

Promoting collaborative partnerships with new and existing customers has allowed us to customise supply chain solutions, maximising customer process involvement for improved margins.





# Employment Services

During the 2016/17 period, RSB Employment Services was successful in achieving the government highest rating of 5-stars for our employment service – testament to the hard work put in by the team over a lengthy period.

For clients, RSB Employment Services provides individual case management, career planning assistance, training in job application, resume writing and interview skills and employer liaison.

RSB clients also have access to our 'Employment Kiosk', specifically designed to meet the needs of jobseekers who are blind or vision impaired. It offers clients access to Adaptive Technology, allowing them to search for employment independently.

For employers, RSB Employment Services can provide assistance with recruitment, short-listing

applicants and referrals, arranging work trials, traineeships and wage subsidies and ongoing support to both the business and employee.

RSB Employment Services can also help businesses to retain employees who have developed a vision impairment. Our Employment Services team works closely with our Adaptive Technology Centre (ATC) to individually assess employees at risk and recommend suitable adaptive technology software, equipment and support, such as large screen computer monitors, screen magnification software, Braille devices, training and more.



**42**

Clients placed in employment.



**5**

Achieved a Government **5-star** rating.



**19**

Clients assisted by our Jobs in Jeopardy program.



# Print Alternative and Digital Library Services

Access to a wide range of information is a cornerstone for independence and social inclusion. Print Alternative Services transcribes printed information into alternative formats that are accessible to people who are blind or vision impaired.

RSB's highly skilled team can transcribe almost any printed material into a format more suited to an individual's requirements, making it accessible through formats such as Braille, large print, audio, electronic text, or tactile diagrams and maps.



**2,000**

Clients accessed information in print alternative options.



**13,500**

Pages of Braille and tactile diagrams created.



**750,000**

Large print pages printed.



**3,000**

Pages of e-text printed.



**10,000**

Hours of audio requests.



**772**

Digital Library clients.



# Marketing and Fundraising

The RSB Marketing and Fundraising team is responsible for a wide range of functions, including:

- management of the RSB brand
- advertising campaigns
- social media
- newsletters
- publications
- media relations
- public appeals
- grants
- trusts and foundation applications

- lottery programs
- bequests
- community fundraising
- events.

The 2016/17 period saw the introduction of new initiatives and a renewed emphasis on some existing activities.

PupStars, a new and improved Puppy Sponsorship Program, aimed at increasing financial support and sustainability for the RSB Guide and Assistance Dog Program, was launched in February 2017. Initial results

have been encouraging and it is anticipated that the program has the potential to become a solid contributor to long term funding.

Major Giving was also an area targeted for extra attention and an excellent result was achieved in this area.

Our exposure in mainstream media remained consistent with previous years, while almost 15,000 new people became RSB followers on facebook.



**254**

The number of stories generated for TV, radio, print and online media.



**75,886**

Visits to rsb.org.au.



**65**

Bequests.



**35,798**

Facebook followers – increase of 14,570 over previous year.



**54,733**

Lottery tickets sold.



**210,000**

Dollars raised from Major Giving.



**4,385,596**

Dollars generated.



[facebook.com/RSBfocus](https://facebook.com/RSBfocus)



[twitter.com/RSBfocus](https://twitter.com/RSBfocus)



[YouTube.com/RSBfocus](https://YouTube.com/RSBfocus)

# Special Thanks

The RSB receives generous support from many caring individuals, organisations, Trusts and Foundations.

To all our major donors and supporters, the RSB appreciates your generosity and acknowledges that without your support we could not achieve the level of service and support provided to our clients – more than 12,000 Australians who are blind or vision impaired.

A special thank you is sincerely expressed to the following:

## **Foundations and Organisations**

**Adelaide Eye & Laser Centre**

**Adelaide Veterinary Specialist & Referral Centre**

**Adtrans**

**Aged Persons Welfare Foundation**

**AHA Hotel Community Care**

**Argo Investments**

**Beyond Bank**

**Boehringer Ingelheim**

**Burnside Blinds**

**CMV Foundation**

**CMV Group**

**Elanco**

**Fay Fuller Foundation**

**Noah's Crossing Veterinary Clinic**

**Harcourts Foundation**

**IDEXX Pathology Services**

**James & Diana Ramsay Foundation**

**John T Reid Charitable Trusts**

**Kirsten Charity Trust**

**Lavelle Diagnostic**

**Lin Huddleston Charitable Foundation**

**Lions Club of East Torrens**

**Maxwell Cooper Family Trust**

**Mt Gambier & Districts Club for the Visually Impaired**

**Perpetual Trustees 2017 Impact Philanthropy**

**PETstock**

**Port Adelaide Enfield Council**

**Veterinary Ophthalmic Services**

**Tea Tree Gully Veterinary Hospital**

**Rob's Roasts**

**Royal Canin**

**Rundle Blinds & Curtains**

**StandLikeStone Foundation**

**Stephen Terrace Veterinary Clinic**

**The Bill & Dorothy Martin Memorial Trust Fund**

**The Honda Foundation**

## Individuals

Mr G Bishop

Mrs P Boots

Mrs B Bray

Mrs M Buxton

Mr & Mrs P & V Carmen

Mr B Clarke

Mr & Mrs G & M Dimmitt

Mr C Domaille

Mr D Fiegert

Mrs M Gramp

Mr R Hawkes

Mr & Mrs R Hazell

Miss S Jones

Mr R Kemp

Miss W Laffer

Mrs E Le Mesurier

Mr S Leschke

Mr M Liebelt

Mr G Lyons

Mr & Mrs McPherson

Mrs I Medianik

Mrs R Miller

Mr P Miller

Mr G Nicholls

Mr & Mrs N & A Ogier

Mr & Mrs Palmer

Mr W Roberts

Prof P Scott

Mr R Sexton

Miss C Tattershall

Miss P Trott

Mrs C Van Hattum

Mr & Mrs P Von Czarnecki

Mr I Wall

Dr C Woods

We would also like to thank the media for their ongoing support of the RSB.

The RSB also acknowledges the many South Australian service clubs who offered their financial and volunteering support throughout the year.

## Fundraising Auxiliaries

The RSB acknowledges and thanks the many volunteers who have tirelessly committed their time and efforts into raising funds to support fellow community members who are blind or vision impaired.

Celebrating 45 years of operation, the RSB Auxiliaries in Gawler and Murray Bridge have raised significant funds which have facilitated the purchase of

equipment and the expansion of services and support to directly improve the quality of life and independence of people with a vision impairment. Funds have been raised through BBQs, merchandise sales, stalls, coin units and through other opportunities that present throughout the year.

It is with sincere gratitude that we thank all members of the Auxiliaries for not only their continued dedication in fundraising, but also as highly valued ambassadors of the RSB.

On behalf of the Board, Management and staff we extend our appreciation to all members of the RSB Auxiliaries for their continued commitment and significant fundraising results during the 2016/17 financial year.

*If you are interested in finding out more about the RSB's Gawler or Murray Bridge Auxiliaries please contact the RSB's Marketing and Fundraising team on 8417 5531.*



**Thank you!**



# Bequests

Leaving a bequest that will continue to assist people who are blind or vision impaired is a wonderful and often lifesaving gesture that ensures RSB services are available to support generations to come. It is with honour and gratitude that we acknowledge the people who have chosen the RSB as their preferred charity of choice in their Wills.

The RSB honours the following who have generously contributed through their bequest support during the last financial year:

D Adrian  
P A Anthony Perpetual Estate  
D Bowman  
L Brown  
C G Brown  
G A Carter Perpetual Estate  
E F J Chandler  
A D Clark  
F M Colmer Perpetual Estate  
D M Cracknell  
V J Cubak  
J M Dobek  
R E Dowell  
D R Dowling  
B G Ebrey  
A R Holt  
A Horster  
P Jackson  
D Jolly

E A Kenihan  
V J Kenne  
E W Kennett  
J R Kuipers  
S G Lane Perpetual Estate  
A T Mattschoss  
D C McCracken Perpetual Estate  
P M McLaren Perpetual Estate  
B G McManus  
J Melrose Charitable Trust  
B & E Miers Perpetual Estate  
M L Mitchell  
W L Munro  
H J Nankivell  
H O'Brien  
M L Orsella  
J N Pedler Perpetual Estate  
L A Pelton  
O & S Raymond Perpetual Estate  
C Richardson  
T M Ryan

A H Schlank Perpetual Estate  
M H Schlodder  
E N Segerlind  
I M Shand  
D E Sloman  
M F Stentiford  
M W Sterk  
S L Tapscott  
M H Thompson  
I H Wilson  
C E Young

If you would like to leave a bequest to the RSB, please contact the RSB Donor Liaison Officer on (08) 8417 5555 for a confidential discussion or visit [www.rsb.org.au](http://www.rsb.org.au).

**Your bequest will assist the RSB to continue delivering its long-standing service of more than 130 years, into the future.**



## Form of Bequest

### Residual Bequest

I.... give and bequeath free of all duties (insert whether all or part) of the rest and residual of my real and personal property to the Royal Society for the Blind of SA Incorporated of 230 Pirie Street, Adelaide, South Australia, absolutely for the general purpose of the said Society.

I direct that a receipt of the Treasurer or other proper officer for the time being of the Royal Society for the Blind of SA Incorporated shall be sufficient discharge of my Trustee.

### Pecuniary Bequest

I.... give and bequeath free of all duties (include the amount in words and figures) to the Royal Society for the Blind of SA Incorporated of 230 Pirie Street, Adelaide, Adelaide, South Australia, absolutely for the general purpose of the said Society. I direct that a receipt of the Treasurer or other proper officer for the time being of the Royal Society for the Blind of SA Incorporated shall be sufficient discharge of my Trustee.

**If you have any questions regarding bequests, please call the RSB Donor Liaison Officer on (08) 8417 5555 or email [bequest@rsb.org.au](mailto:bequest@rsb.org.au)**

# In Memoriam

The RSB acknowledges the gift of support and community spirit by celebrating the lives of the following:

Mrs Phyllis Bates

Mr Reinaldo C Burrow

Mr Ronald Bawden

Mr Jon Bickley

Mrs Marjorie Carthew

Mr Robert Maddigan

Mr Kyffin Cook

Mr Glen Cousins

Mr James Crinion

Mrs Valda Allison Secomb

Mr Rex David Excell

Mrs Joy Excell

Mrs Margaret Foster

Mr Kevin Richard Harris

Mrs Beryl McCamish

Mrs Doris June Kuik

Mrs Elizabeth Jenke

Mrs Roma Irene Tiver

Mr David Peacock

Mrs Pauline Munn

Mrs Ruth Orchard

Mrs Eileen Richmond

Mrs Stella Rohrlach

Mr Tadeusz Adamczyk

Joyce Lorraine Sara

Mrs Dorothy Smith

Mr Keith Gyles Reynolds

Mr Richard Watson

Mr Howard Young

If you would like further information about In Memoriam donations, please contact the RSB Donor Liaison Officer on (08) 8417 5555 or visit [www.rsb.org.au](http://www.rsb.org.au)

In Memoriam envelopes are available on request.



Thank you  
for your  
support

  
**rsb**

The Royal  
Society for  
the Blind



# Corporate Governance

**The Board of Directors is responsible for the corporate governance of The Royal Society for the Blind Inc. (RSB) and accountable to the subscribers of the organisation.**

The Board guides and monitors the business and affairs of RSB and is responsible for setting its strategic direction.

The Board approves the annual budget, monitors financial performance and liaises with RSB's Auditors. The Board establishes and monitors the achievement of corporate goals and ensures the integrity of risk management, legal compliance and quality assurance systems.

The Board reports to members, stakeholders and regulatory authorities and is also responsible for the appointment, remuneration and succession planning of senior executives.

Each Director is bound by RSB's Code of Conduct, which outlines the expectations and corporate behaviours of all members of the Board.

## Director's participation in committees

For each meeting, the first figure indicates the number of meetings the Board member attended, and the second figure indicates the number of meetings the Board member was eligible to attend.

Board member	Board meetings		Finance & Audit Committee		Investment Sub Committee	
	ATTEND	HELD	ATTEND	HELD	ATTEND	HELD
Kate Berry	9	11				
Celia Chen	10	11				
Barry Clarke	11	11	8	9	3	3
Brad Gay	10	11	8	9	3	3
Glenn Rappensberg <sup>1</sup>	8	9	6	7	2	3
Pieter Haverhoek	9	11	1	1		
Allana Hinks	6	11				
Kate McKeough	9	11				
Damian Papps	8	11	6	7	2	3
Grant Raymond	11	11				
Rob Richards <sup>2</sup>	2	2				
Michael Zannis	10	11				
Robert Depold <sup>3</sup>	10	11	8	9	3	3
Darrin Johnson <sup>4</sup>	1	1	1	1		

1 commenced as Executive Director July 2016; resigned May 2017.

2 resigned August 2016.

3 acting Executive Director as of May 2017.

4 acting Executive Director for six weeks June-July 2017.

# Board of Directors

## **Barry Clarke**

FIPA  
President  
Board Member  
since February 1992



## **Pieter Haverhoek**

Vice President  
MAICD  
Board Member  
since February 2012



## **Damian Papps**

Vice President  
Board Member  
since November 2013



## **Bradley Gay**

Treasurer  
BEc, DGipAppFin,  
MSc, FFINSIA  
Board Member  
since June 2013



## **Kate McKeough**

Secretary  
Board Member  
since May 2016



## **Associate Professor Celia Chen**

BMBBS, PhD, FRANZCO  
Board Member  
since December 2011



## **Dr Grant Raymond**

MBBS, FRACO, GAICD  
Board Member since  
since September 2014



## **Kate Berry**

Grad Dip HRM, Dip  
BUS T  
Board Member  
since November 2015



## **Allana Hinks**

Board Member  
since May 2016



## **Michael Zannis**

Employee  
Representative  
Board Member  
since November 2014



## Patron

**His Excellency,  
the Honourable  
Hieu Van Le, AC,  
Governor of South Australia**  
Patron  
August 2014 – Present







213,430 hours of support  
to assist clients to maintain  
their independence.



# Treasurer's Report

Bradley Gay, B.Ec. GdipAppFin. M Sc. FFINSIA

The RSB's consolidated financial statements have been prepared in accordance with relevant Australian Accounting Standards, inclusive of Reduced Disclosure Requirements under AASB1053. Accounting firm, BDO, has audited these statements and a full set of accounts, including an unqualified audit report, will be tabled at the RSB's Annual General Meeting or made available on request.

The 2016/17 Treasurer's Report has been prepared to provide a concise summary of the RSB's consolidated financial results.

## Operating Results

The underlying deficit from normal operations was **\$3.28M** compared to **\$3.29M** for the previous financial year. After adjustments for changes in the market value of investments and property, bequests and other items, the Statement of Comprehensive Income shows a net surplus of **\$0.26M** compared to a deficit of **\$0.86M** for the previous financial year.

In the Statement of Consolidated Comprehensive Income, RSB has brought to account an increase in the fair value of financial assets of **\$0.75M**.

## Net Assets

The consolidated Net Assets of the RSB now stand at **\$34.51M** compared to **\$34.25M** for the previous financial year.

## Services

Over the last financial year, the RSB has provided more than 213,430 service hours and more than 127,000 volunteer hours.

This result reflects our commitment to meet the increased demand for client support.

On behalf of the Board, I would particularly like to highlight the importance of benefactors, supporters and government in assisting the RSB to remain a provider of choice for the blind and vision impaired community of South Australia.

The RSB is responding to the challenges and opportunities in the disability sector, brought on by the roll-out of the National Disability Insurance Scheme and the My Aged Care reforms. RSB has during the past year focused on improving its systems and processes to meet the demands of the new environment, and to sustain its operations into the future.

The incidence of vision loss in our community will continue to increase in proportion to our ageing population. RSB's bequest and fundraising program continues to provide significant income to the organisation to help fund services that are not fully funded by Government.

The RSB will continue to actively consider strategies to maximise fee for service opportunities associated with Aged Care Reform and the NDIS.

**Governance**

The RSB’s financial statements are audited each year.

The Finance and Audit Committee, a sub-committee of the Board of Directors, meets monthly to evaluate the RSB’s financial position.

The Investment Sub Committee, also a sub-committee of the Board, meets three times a year to review the management of the investment portfolio, in order to optimise returns and minimise risk.

Through ongoing due diligence and effective financial management practices, the RSB has placed itself in a sound financial position to assist people who are blind or vision impaired, for many years to come.

**Summary of Revenue from Continuing Operations**



- Government 44%
- Fundraising/Bequest 31%
- Sales 13%
- Investments 4%
- Other 8%

# Contact

## **Adelaide – Knapman House**

230 Pirie Street  
Adelaide SA 5000  
(08) 8417 5599  
[enquiry@rsb.org.au](mailto:enquiry@rsb.org.au)

## **Adelaide**

254 Angas Street  
Adelaide SA 5000  
(08) 8417 5555  
[enquiry@rsb.org.au](mailto:enquiry@rsb.org.au)

## **Gilles Plains**

11 Blacks Road  
Gilles Plains SA 5086  
(08) 8417 5600

## **Noarlunga Downs**

58 Dyson Road  
Noarlunga Downs SA 5168  
(08) 8417 5660



This annual report is available  
in alternative formats.

## **Smithfield**

27 Anderson Walk  
Smithfield SA 5114  
1300 944 306

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# The Maximilian affair

MANET'S CONTEMPT FOR history painting did not mean that he avoided contemporary political subjects. He was deeply affected by an extraordinary event, the execution of Maximilian, which he depicted in a series of paintings.



**THE EXECUTION OF EMPEROR MAXIMILIAN**  
1867; 77% x 102% in (196 x 259.8 cm)  
Manet's first version is closest of all to Goya's impassioned drama (below) and is more fiery and unrestrained than subsequent portrayals.

plans: in 1863, French troops installed Maximilian as emperor. Maximilian's difficult, costly operation, involving the withdrawal of all his troops, abandoned the months, Maximilian was captured by the French army in Spain in 1808.

of Mexico. He repaid Mexico's debts to France, Spain and the three nations invaded. Napoleon soon withdrew, but Maximilian remained in Mexico City and installed his rule in Mexico.



**THE THIRD OF MAY, 1808**  
Francisco Goya; 1814; 105% x 136% in (268 x 347 cm)  
Manet's paintings of the execution of Maximilian were largely inspired by Goya's 'The Third of May, depicting atrocities committed by the French army in Spain in 1808.

**THE EXECUTION OF EMPEROR MAXIMILIAN**  
1868-69; 99% x 119 in (252 x 302 cm)  
Full details of the events in Mexico did not reach Paris all at once. The first version Manet painted of the incident (top), depicting the firing squad in traditional Mexican uniform, accords with the public's initial horror at Juárez's actions, and the blame lies firmly with the Mexicans. This (right) is Manet's largest version and the last of the four that he painted in the series.



Reconstructed fragments of original painting



**RELICS OF A VIOLENT DEED**  
After the execution of Archduke Maximilian, his remains were displayed in an open compartment near his legs. The chest was photographed, showing where the bullet entered his body. Fiercely loyal to his country, he died declaring, 'May my blood flow for the good of this land.' (Vase Manet)



A photograph of a woman with blonde hair, smiling and looking towards the camera while in a swimming pool. She is wearing a dark-colored swimsuit. In the background, a man with grey hair and glasses is also in the water, looking away from the camera. The water is a clear blue-green color. In the upper part of the image, there are blurred blue chairs and white structures, suggesting an outdoor pool setting.

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